

IFLA CONFERENCE & AGM ORDINARY AND EXTRAORDINARY
3-5 JUNE 2004 – MOGLIANO VENETO (TREVISO)

PROGRAM

THURSDAY 3 JUNE

- 09.30 - 13.00 Meeting of the Advisory Committee
- 13.00 - 14.00 Lunch
- 14.00 - 17.00 Working Groups Session
- 19.00 Departure from the Hotel for a visit to a typical wine cellar and Dinner (dress: smart casual)

FRIDAY 4 JUNE

CONFERENCE

- 08.45 – 09.00 Welcoming remarks
- 09.00 - 09.40 Host company presentation – ICCREA Banking Group by Carlo Barbieri from ICCREA Holding and Franco Ferrarini President of Banca Agrileasing
- 09.40 - 10.00 Statistics
- 10.00 - 10.30 Coffee Break
- 10.30 - 11.10 US Car Market presentation by Randy Lively President of American Financial Services Association
- 11.10 - 11.50 E-Commerce WG presentation on "*Digital Signatures*" by Vincenzo Barba –external speaker
- 11.50 – 12.50 M&T WG presentation on "*Balancing stability and competitiveness in a changing environment; a case study: the acquisition by RBS of NatWest* " by George Ashworth – Lombard

- 12.50 - 14.20 Lunch
- 14.20 – 15.00 *"Crafting Sense".by Jim Prouty from Eclasion Ltd and Cliff Dennett from Imagination Academy (LEGO)*
- 15.00 – 16.00 Risk Management WG presentation, on *"Residual Value Setting, Monitoring and Risk Management in UK Car Leasing"* by John Wardle - Lombard"
- 16.00 – 16.20 Coffee break
- 16.20 – 17.10 Life Balance by Ensenanza
- 19.00 Departure for dinner in a Medieval Castle

SATURDAY 5 JUNE

- 09.00 - 09.40 *"Kaizen: process innovation"* by Carlo Ratto - Kaizen Institute
- 09.40 – 10.00 Spain Membership: The Banco Sabadell presentation by Jordi Vilardebo from Banco Sabadell

- 10.00 - 10.30 Coffee break

AGM

- 10.30 - 11.30 AGM – ordinary and extraordinary
- 11.30 - 12.00 Upcoming events & concluding remarks
- 12.30 Open buffet at the hotel (until 13:00)

END OF AGM

- 14.30 Bus for Sightseeing programme (Venice and surroundings)
- 20.30 And now: what about our relationship? How to build a unique harmony
- 21.30 IFLA Dinner hosted by Banca Agrileasing (dress: smart casual)